

July 1, 2020

Letter of Recommendation: Eduardo Fuentes

The purpose of this letter is to provide my personal recommendation for Eduardo (Eddie) Fuentes, a contractor employed to work at CommScope (formerly ARRIS).

The QA team Eddie was a member of was responsible for supporting a software product which utilized the TR-069 standard to manage Customer Premise Equipment (residential gateways and Wi-Fi extenders) provided for international Internet clients such as AT&T, Telmex, Frontier, Telstra, and others. Eddie was responsible for equipment and lab configuration, creating test plans, performing testing on multiple platforms using a variety of test tools, creating formal test reports with pass/fail results and launch recommendation for the clients. His skills and dependability were excellent for each of these responsibilities.

When I first started working at ARRIS/CommScope three years ago, Eddie was there to greet me on my first day. He participated in my initial training activities and getting me familiar with the QA test devices, our test lab, the software product and test tools. He provided this type of onboarding support for all new incoming team members and made them feel welcome. His technical knowledge was apparent from the start, and his demeanor and work ethic always made our team's workday a pleasant one. I especially commend Eddie for his knowledge on network infrastructure (IPv4/IPv6) – he was one of the main 'go-to' guys if there were any questions or troubleshooting required in setting up devices or connectivity in the lab. He was always eager to assist when needed, and it was a great pleasure working with him

Please feel free to reach out to me in person, as I will be happy to provide a verbal recommendation for Eddie as well.

Best Regards,

*Kathy Goode*

Kathy Goode  
Manager, QA Engineering